

Your address

Postcode

Traders Address

Postcode

Dear Sirs

Re:

On the [date] I purchased from [trader] [item] at a cost of [£].

[I paid using my credit card][I entered into a credit agreement for this purchase].

Under the Sale of Goods Act 1979 the [ item] must be of satisfactory quality, fit for its purpose and meet any description given to them.

The retailer has breached the Act as the goods [set out the fault].

I am therefore looking to you under Section 75 of the Consumer Credit Act 1974 as being jointly and severally liable for the breach of contract.

Please respond to this letter within the next 7 days.

Yours faithfully