

Your address

Postcode

Traders Address

Postcode

Dear Sirs

Re:

On the [date] you agreed to carry out the following work for the cost of £

Set out the work completed.

It is an implied term of the contract under the Supply of Goods and Services Act 1982 that you will complete the work with reasonable care and skill and provide materials of a satisfactory quality.

You have breached the Act as the goods [set out the issues].

I would like to repair the above faults/replace the said goods within 14 days,. If you are unwilling or unable to do so then I will be seeking from you the cost of having someone else put all of the matters right.

Please can you confirm within the next 7 days that you will be returning to put the above matters right.

Yours faithfully